1. Built application platform foundation to support migration from client-server product lines to enterprise architectures and services.
2. Monitored operational and security procedures for numerous computers in network, related systems administration and maintenance protocols.
3. Installed equipment for data communications networks including cabling, wireless routers and telephone systems.
4. Oversaw and managed operational and security requirements for numerous computers in network, related systems administration and regular maintenance.
5. Managed security operations for [Number] computers in network, related systems and maintenance protocols.
6. Worked with outside vendors for fiber installations and service.
7. Configured and maintained network backup and recovery procedures.
8. Technically supported project planning team for development and implementation of proposals and solutions to address hardware and software problems and network emergencies.
9. Analyzed and defined network requirements, optimization and support for [Type] projects.
10. Oversaw [Number] desktops in Windows domain and installed firewalls to connect and protect users.
11. Resolved customers' reported issues to satisfaction within [Number] [Timeframe] of call.
12. Troubleshot hardware and software to determine and rectify network problems.
13. Developed requirements analysis, applications assessment and implementation for LAN software.
14. Evaluated security measures and made recommendations to network administrator for upgrades and changes.
15. Ran cabling and installed data drops for new node installations.
16. Improved overall user experience through support, training, troubleshooting, improvements and communication of system changes.
17. Identified and immediately resolved issues with network devices, including firewalls, [Type] and [Type].
18. Traveled to remote office locations to install nodes and implement client software rollouts.
19. Maintained thorough understanding of local area and wide area networking and components.
20. Supported users both local and by phone with problem resolution and education.